

Nashua RFP Questions #4 **9/20/12**
All answers are in blue

1. Would the City of Nashua be willing to provide a copy of a recent account analysis statement, or would you provide a listing of all services utilized which includes the low volumes in addition to the high volumes items that have already been provided? **The current RFP reflects high volume and high cost treasury services the city is requesting specific cost for the high volume. I have attached to this email what I can give out on this.**
2. Will you provide the currency deposited volume for the armored car deposits? **We currently process with Loomis see attached Customer Assignment Log.**
3. Will the City of Nashua need to order cash/coin, or will the armored service be for deposits only? **Deposits only.**
4. Will the City of Nashua be willing to contract separately with an armored carrier direct? **Yes**
5. How are ACH files originated by the City of Nashua delivered to the bank, i.e. SFTP server, the bank's online system, etc? **Bank on-line system.**
6. What is the frequency of ACH files that are transmitted to the bank? **See ACH per credit on page 12**
7. What is the monthly or annual volume of ACH files transmitted to the bank? **Daily**
8. What is the method used to transfer ARP/Positive Pay issue record files to the bank? **Direct Transmission.**
9. What is the frequency of ARP/Positive Pay issue record files? **Could be daily**
10. What is the monthly or annual volume of ARP/Positive Pay issue record files that are delivered to the bank? **Daily**
11. Does the City of Nashua send and/or receive Wire Transfers? **Yes but very infrequently – just a few times per year.**
12. If yes, what is the method used to process outgoing wires, telephone, online, or fax? **Telephone**
13. If yes to # 9, what are the volumes of incoming and outgoing wire transfers? **Infrequent**

14. Will the City of Nashua provide a sample of the various remittances used for the lockboxes? [Yes see attached.](#)
15. Will the City of Nashua utilize a PO Box that is not in the City of Nashua? [NO](#)
16. Do all the various lockbox payments go into one shared lockbox and one shared account? [No](#)
17. How are unprocessable and correspondence returned to the City of Nashua? [The city uses an online decision module.](#)
18. Can you describe the lockbox exception items that require decisions by the City of Nashua? [Same as 17.](#)
19. Can you describe what levels of access will be needed online?
Previous Day Reporting, Current Day Reporting (Wire and ACH), ACH Origination, Wire Transfer Origination, Check/Deposit Image Access, ARP/Positive Pay issue records, Stop Payments, etc? [All except wires](#)
20. Does the City of Nashua have interest in Onsite Check Deposit services, also known as Remote Deposit Capture? [Yes](#)
21. What amount of coin does the City collect from parking meters and at what frequency? Does the coin from the parking meters go into the daily armored car deposit? [Weekly and it can range anywhere from \\$6,000 up to \\$18,000. It is only once per month that it gets up that high. The parking meter and transit fare box deposits are picked up at the Transportation Department by armored car once a week on Fridays.](#)
22. You indicate that the armored car service does not include the Currency Deposited Volume of \$3,200/month that you currently bring to the branch. What is the breakdown of the daily armored car pick up deposit? Checks? Cash/Coin? Amount deposited per day. [See Attached Customer Assignment Log.](#)